

# Dolores Herman

CHRP, PCM, Personality Dimensions® Facilitator, Q.Med. Candidate



## BUSINESS CONTACT



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Dolores Herman is a consultant who provides mediation, investigation and facilitation services through High Clouds Incorporated, a Canadian company providing seminar and dispute resolution services. For 19 years Dolores was a Union Representative for the Alberta Union of Provincial Employees and in 2001 took on successive roles within the Calgary Health Region/Alberta Health Services leaving the Director, Employee Relations position in late 2009 to pursue other opportunities. Dolores has been a speaker and instructor at the Alberta Labour Arbitration Conference and is an instructor for the Foundation of Administrative Justice.

Dolores was a Member on the Alberta Labour Relations Board and participated in their hearings and the decision making process. Dolores also served as Board Member, Vice-President and President on the condominium corporation boards in which she has lived, and as a result developed an understanding of the condominium industry and the ability to facilitate and chair meetings with disparate groups to reach consensus. Dolores served on the Calgary Kiwanis Music Festival Board of Directors as Member, Past President and President during a period of significant change and provided leadership at the Board level through strategic planning, the chairing of meetings and the implementation of change management processes to facilitate transition.

Dolores is a certified member of the Human Resources Institute of Alberta and a member of the Alberta Arbitration & Mediation Society; the ADR Institute of Canada Inc.; the Institute of Arbitrators and Mediators, Australia; the Foundation of Administrative Justice; the Human Resources Association of Calgary; the Canadian Industrial Relations Association – Southern Alberta Chapter; and the Canadian Condominium Institute, South Alberta Chapter. Currently Dolores sits on the Board of Directors for the Calgary Family Services Society and is a member of their Human Resources Committee. Dolores is also a member of the Northmount Kiwanis Club and volunteers her time to the Club's various projects.

Dolores is a graduate of the Institute of Arbitrators and Mediators of Australia Practitioner's Certificate in Mediation and is currently completing the Alberta Arbitration and Mediation Society Certificate in Conflict Management. Also Dolores is a Qualified Personality Dimensions Facilitator. Dolores applies Personality Dimensions in workshops that are an interactive human relations and communication process/model that enhances the basic values of self esteem, dignity and self worth.