



**Condominium Owners
TeleSeminar ... July 19, 2006 7 - 8 pm.**

Dealing with Difficult People

Deborah Howes knows how to deal with difficult people. She is a mediator and condominium activist who brings participants practical and valuable tips on how to deal with difficult people.

Condominiums are communities and businesses, built on people. Often persons don't know the people involved until they buy a condominium unit. Condominium owners, managers and directors all have to deal with difficult people. Those difficult people can be tenants, occupiers, owners, directors, managers, contractors, employees, or family members.



How do you recognize the difficult person? What do you do when you encounter a difficult person? How can you prevent repeat performances?

This seminar will provide you with at least nine (9) tips and tools to deal with the difficult people in your condominium.