

Workshop Description

LABOUR ARBITRATION & POLICY 101

This workshop covers the fundamentals of labour relations policy and labour arbitration in one practical but intensive day; it provides an introduction to key concepts, legal principles and institutions in labour arbitration and labour relations. Learn about basic practice and procedures. Designed for the newer members of the labour relations and arbitration community.

This workshop is lead by: Deborah M. Howes and Dolores Herman

Website: www.highclouds.ca

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June 14, 2006

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Agenda

INTRODUCTIONS, OBJECTIVES

OVERVIEW OF LABOUR RELATIONS

KEY CONCEPTS

TERMINOLOGY

LEGISLATION

FEDERAL OR PROVINCIAL JURISDICTION

THE INSTITUTIONS & PLAYERS

LABOUR RELATIONS RESOURCES

IMPACT OF BARGAINING RIGHTS

RULES OF THE RELATIONSHIP

COLLECTIVE BARGAINING

BARGAINING RESOURCES

COLLECTIVE AGREEMENTS

USING & INTERPRETING THE COLLECTIVE AGREEMENT

THE GRIEVANCE AND ARBITRATION PROCESS

GRIEVANCES & GRIEVANCE PROCESS

GRIEVANCE MEDIATION

GRIEVANCE ARBITRATION

ASPECTS OF PREPARATION FOR ARBITRATION

EVIDENCE IN ARBITRATION

ARBITRATION RESOURCES

MOCK ARBITRATION HEARING DEMONSTRATION